Voila Community Help End-User License Agreement (Terms of Use)

Effective as of December 18, 2025

1. **Acceptance of this EULA**

Thank you for visiting our website https://metalingo.ca/ ("Our Site"), and/or your interest in using Voila Community Help's Products and Services, provided by ConnectED Labs, and Voila Community Help ("Voila Community Help," "us" "we" and "our"). By using our virtual learning spaces, products and services (including, without limitation, MetaLingo, or a private campus) or using Our Site, you agree to be bound by this Voila Community Help End-User License Agreement ("EULA"). Please read this EULA carefully.

This EULA constitutes a binding legal contract between you and Voila Community Help and governs your use of all products and services as may be available to you now or in the future, whether through Our Site, our MetaLingo website application, and/or in any other forms or media developed and/or provided by or through Voila Community Help (collectively with Our Site, the "Services" or "Products").

You may receive access to the Products and Services *via* a subscription set up by an Academic Institution (defined below) or through public access. Therefore, throughout this EULA, the term "you" and "your" means you as an individual user, and your Academic Institution, if and when applicable.

Your use of the Services and Products is also subject to the Voila Community Help's End-User Privacy Policy ("PrivacyPolicy"), accessible at the following URL: https://metalingo.ca/, which covers how we collect, use, share, and store personal information of users. If you do not agree to or understand this EULA or our Privacy Policy, or any changes thereto, you are not authorized to use our Services or Products.

* *See, also,* Section 27- Guidelines Regarding Voila Community Help's MetaLingo Campus.

2. Accounts and Passwords

You must have an account with Voila Community Help's MetaLingo Platform ("User Account") to access any free aspects of the Services (*e.g.*, MetaLingo Student Access). Your User Account must be in the student's real name. You may register for a free aspect of the Services online. In all cases, you agree to: (1) provide true and accurate account information, (2) choose a strong and secure password; (3) keep your password secure and confidential; (4) not transfer, or attempt to transfer, your User Account or any registration or subscription thereunder, to any other party; (5) promptly report any breach of password confidentiality to Voila Community Help; and (6) cancel and close your User Account when you will no longer continue using it. Voila Community Help reserves the right to terminate or suspend your User Account upon reasonable belief that fraud or unauthorized activity has occurred on your User Account.

3. Access and Control by Subscribing Party

If your access as an individual user to an aspect of the Services is under a subscription through, and paid for by, an academic institution with whom you are enrolled enrolled as a student or affiliated with, or otherwise affiliated (your "Organization"), then that subscribing party has the right to control your access

to that aspect of the Services and to receive reports from Voila Community Help (if available, at Voila Community Help's sole discretion) regarding your use of such aspect of the Services, including, without limitation, any and all data, information, or material uploaded, provided, or shared using that aspect of the Services, and including information regarding your activity using that aspect of the Services.

4. System Requirements
Use of the Services requires hardware, software, and Internet access not provided by Voila Community Help, and your ability to access and use the Services may be affected by the performance of these third party system components. You acknowledge and agree that such system components are your responsibility. Voila Community Help shall not be liable for the functionality, connectivity, damage, crash, or performance of any third party system components or the compatibility of any third party system component with the Products or Services.

5. Revisions
Voila Community Help reserves the right to revise this End User License Agreement ("EULA") and related policies, including the Privacy Policy, from time to time. When material changes are made, we will post the revised terms on our website and notify users directly via email prior to or at the time the changes take effect. Users are responsible for reviewing the updated EULA after receiving notice of material changes and before continuing to use the Products and Services. If you do not accept the revised terms, you must immediately discontinue use of the Products and Services. Continued use of the Products and Services after notification constitutes acceptance of the revised EULA.

We also reserve the right to modify, update, disable, suspend, or remove portions of the Products and Services at any time, provided that such changes do not materially reduce user privacy protections without notice.

6. Age Requirements
You acknowledge that to register for our Products or Services you must be a parent or guardian of the student the account is being registered for or an emancipated minor and are fully able and competent to enter into the terms, conditions, obligations, affirmations, representations, and warranties set forth in this EULA, and to abide by and comply with this EULA. You acknowledge that to use our Product or Services, an individual must be at least two (2) years of age.

7. Grant of License
Subject to your continuing compliance with this EULA, Voila Community Help hereby grants you a limited, non-exclusive, non-transferable, non-sublicensable, revocable license to (a) access the Products for use in connection with the Services, and (b) use the Services.

8. Termination and Nonrenewal of User Account
Except for any Organization, whose termination and/or non-renewal rights are specified in the Voila Community Help Terms of Service, the following termination and non-renewal provisions apply:

8.1. *By you*.
You can terminate your User Account at any time for any reason by providing written notice to Voila

Community Help. Voila Community Help will not issue any data transfer once the account is deactivated, Voila Community Help has the right to terminate or deactivate your account immediately after the written notice.

8.2. *By us - without notice*.
Voila Community Help may terminate, restrict, or suspend your User Account, at any time and without notice, if we believe that the Services or Products are being used as follows: (i) in violation of applicable law, (ii) in any way harmful to other users, or (iii) in violation of the terms of this EULA, our Privacy Policy, or any other term or policy incorporated by reference into this EULA. Voila Community Help will not issue refunds for any paid User Account we terminate for the foregoing reasons.

8.3. *Our Right to Not Renew*.
We reserve all rights to refrain from renewing any User Account or Organization subscription or account for any reason.

9. Notices
Except as otherwise expressly set forth in this EULA, all notices from Voila Community Help to you under the EULA will be in writing sent by email or through the Services (*e.g.*, a Voila Community Help notification published in your User Account or displayed in an online session). All notices from you to Voila Community Help shall be emailed to support@metalingo.ca except for legal notices, such as notices regarding copyright infringement assertions, which shall be sent to helpthechildren@voilalearning.com. Notices will be deemed to have been duly given (a) the day after it is sent, in the case of notices through email; and (b) the same day, in the case of notices through the Services.

10. User Generated Content
Our Services allow sharing of information in many ways, and any information and content that you share or post (your "User Generated Content") may be seen by others. Where we have made settings available, we will honor the choices you make about who can see content or information (*e.g.*, message content to your addressees, restricting your profile visibility from search engines). We are not obligated to publish any User Generated Content on our Services and reserve the right to remove any User Generated Content deemed to be objectionable or in violation of this Agreement, in Voila Community Help's sole discretion. As between you and Voila Community Help, any User Generated Content that you submit or post to the Services, grants Voila Community Help, and our affiliates and licensees, the following non-exclusive license: A worldwide, transferable and sublicensable right to use, copy, modify, distribute, publish, and process, and sublicense to our affiliates any User Generated Content that you provide through our Services and the services of others, without any further consent, notice and/or compensation to you or others, solely in order to provide the Services to you. You can remove User Generated Content from the Services by deleting it or by closing your User Account, except (a) to the extent you shared it with others as part of the Services and they copied, re-shared it or stored it and (b) for the reasonable time it takes us to remove from backup and other systems.

11. Intellectual Property Rights
Voila Community Help, MetaLingo and its licensors own all right, title, and interest in the Products and Services, including without limitation all copyright, trademark, trade secret, and patent right, and reserves

all such intellectual property rights. Using our Products and Services does not give you any ownership in our Products and Services or the content or information made available through our Products and Services, and you are only permitted to use our Products and Services for the purposes authorized in this Agreement. Trademarks and logos used in connection with the Products and Services are the trademarks of their respective owners. Voila Community Help, MetaLingo and other Voila Community Help trademarks, service marks, graphics, and logos used for our Services are trademarks or registered trademarks of Voila Community Help. You are prohibited from using Voila Community Help's trademarks for any purpose, including without limitation to suggest that you or your Organization are sponsored or endorsed by Voila Community Help, without the prior written consent of Voila Community Help.

12. Data Storage

We may change or discontinue any of our Services, subject to this EULA. Voila Community Help is not a storage service, and you agree that we have no obligation to store, maintain or provide you a copy of any User Generated Content that you or others provide through the Services, except to the extent required by applicable law and as noted in our Privacy Policy.

13. Other Content, Sites and Apps and Content Removal

Others persons or entities may offer their own content, products, and services through our Services, and we are not responsible for that third-party content, products, or services. Your use of such third-party content, products, or services shared through our Services, is at your own risk. Voila Community Help generally does not review and is not responsible for third-party content, products, or services provided through our Services. You are responsible for deciding if you want to access or use third-party content, products, and services (including, without limitation, apps or sites that link from our Services, if any). Third-party apps and sites have their own legal terms and privacy policies, and you may be giving others permission to use your information in ways we would not. You should carefully read the legal terms and privacy policies of any sites or apps linked from the Services before deciding whether to use those sites or apps. You also understand that Voila Community Help does not, and has no obligation to, monitor, pre-screen or pre-approve, or evaluate the integrity of any third-party content, products, or services offered through our Services, but that Voila Community Help shall nonetheless have the right, but not the obligation, in its sole discretion, to refuse, delete or remove any third-party content, products, or services that may be offered through the Services for any reason, including without limitation a violation of applicable law or any of this EULA.

14. Recordings

You agree that you are not permitted to record any of the content or learning sessions that take place on Our Site.

15. Prohibited Use

You represent and warrant that you will not use the Services or Products for any of the following purposes or activities:

15.1. Illegal Activities

- Conducting or supporting any unlawful activity, or using the Products or Services in violation of applicable law or regulation (including without limitation laws relating to privacy and data security).

15.2. Malware & Security Threats

- Transmitting, storing, or distributing worms, viruses, ransomware, malicious code, or any software designed to gain unauthorized access to information, intercept communications, steal data, or otherwise cause harm.

15.3. Harassment & Abuse

- Threatening, defaming, slandering, libeling, harassing, abusing, impersonating, injuring, or intimidating others.

15.4. Interference with Services

- Interfering with or disrupting other users' access to the Services.
- Launching automated systems (including bots or scripts) that send more requests than a human can reasonably produce (e.g., denial-of-service attacks).

15.5. Spam & Unauthorized Advertising

- Delivering spam, collecting information for the purpose of delivering spam, or sending unauthorized advertisements.
- For clarity, this does not prohibit approved Organizations from advertising within Voila Community Help's virtual learning spaces if done in accordance with our advertising guidelines or with our prior written approval.

15.6. Unauthorized Copying or Distribution

- Copying, reselling, reproducing, distributing, leasing, sublicensing, transferring, or otherwise making available the Products, Services, or any reports/data generated.

15.7. Unauthorized Access or Enablement

- Offering access to, or enabling third parties to use, the Services or Products without authorization.

15.8. Reverse Engineering & Exploitation

- Commercially exploiting, decompiling, disassembling, reverse engineering, or attempting to discover any source code contained in the Services or Products.
- Making modifications, adaptations, enhancements, translations, or derivative works from the Services or Products.

15.9. Unauthorized Display or Publication

- Displaying, publishing, or using the Services or Products to create, develop, produce, or market a substantially similar product or service.

15.10. Identity Misrepresentation

- Disguising the origin of content transmitted through the Services or misrepresenting your account identity.

15.11. Data Mining & Unauthorized Use of Information

- Data mining, scraping, crawling, redirecting, or compiling data for any purpose not authorized by this EULA.
- Infringing upon, or misusing, any proprietary information, interfaces, or other intellectual property of the Services or Products.

15.12. Tampering with Notices

Attempting to remove, alter, or obscure any proprietary notices on the Products or Services.

16. Warranties You Provide

You warrant and represent to Voila Community Help that you: (a) are authorized to consent to the terms of this EULA, (b) are not infringing the intellectual property rights or violating the privacy of third parties whenever you provide User Generated Content on or through the Services, and (c) own or are fully authorized to transmit all such User Generated Content through the Services.

17. Indemnification

You irrevocably agree to defend, indemnify, and hold harmless Voila Community Help, the MetaLingo website application, its holding company, and its or their shareholders, officers, directors, members, managers, employees, independent contractors, licensors, agents, subsidiaries, and affiliates (collectively, the “Voila Community Help”), jointly, severally, and in any combination, from and against any and all losses, damages, costs, liabilities, assessments, expenses (including but not limited to all fees and charges of attorneys and other professionals, and all dispute resolution costs and litigation costs), and amounts paid in settlement (singularly, a “Loss” and collectively, “Losses”) by or on behalf of any Voila Community Help incurred in connection with any actual, threatened, pending, or completed claim, action, suit, mediation, arbitration, alternate dispute resolution process, investigation, administrative hearing, appeal, audit, or any other proceeding (collectively, “Claims”) made or brought against any Voila Community Help Parties (including claims by governmental entities seeking to impose penal and/or civil sanctions) alleging any of the following: (a) your breach of this EULA; (b) your breach of the Privacy Policy; (c) your violation of applicable law; (d) that your User Generated Content or your use of the Services or Products, breaches any of your representations and warranties in this EULA; (e) any inaccuracy in any of your representations or warranties in this EULA; (f) any allegations that your User Generated Content violates the proprietary rights of a third-party; and (g) your use of the Products and Services.

This Section 17 (Indemnification) is a “stand-alone” indemnification provision in that it shall neither supersede nor be subordinate to the indemnification provision set forth in the Voila Community Help Terms of Service.

18. Copyright Infringement Assertions

If you have a "good faith" belief that third-party content provided on Voila Community Help infringes your intellectual property rights, and you wish for Voila Community Help to consider the alleged infringing content, you should provide the following information to us: (a) identify, with specificity, your

protected work that you reasonably believe is being infringed upon; (b) identify the content that you reasonably believe is infringing upon your protected work, including sufficient information to allow Voila Community Help to locate the alleged infringing content; (c) provide your contact information, including full name, mailing address, telephone number, and email address; (d) provide a written statement that you have a "good faith" belief that the use of the content in the manner complained of is not authorized by the copyright owner, its agent, or the law; (e) provide this statement: "I swear, under penalty of perjury, that the information in this notification and complaint is accurate and that I am the copyright owner, or am authorized to act on behalf of the copyright owner of an exclusive right that is infringed."; (f) provide your signature on the notification (or an electronic signature); (g) send your notification to our Designated Agent by both mail and e-mail to the following addresses:

Voila Community Help
Nucleus @ MaRS Waterfront Waterfront Innovation Centre Suite 200
Box 87 – 155 Queens Quay E Toronto, ON M5A 0W4

Email: support@metalingo.ca and helpthechildren@voilalearning.com

19. Warranty Disclaimer
YOU AGREE THAT YOUR USE OF THE PRODUCTS AND SERVICES IS AND SHALL BE AT YOUR SOLE RISK. TO THE FULLEST EXTENT PERMITTED BY LAW, VOILA COMMUNITY HELP (ON BEHALF OF ITSELF AND THE VOILA COMMUNITY HELP PARTIES) DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTIES OF MERCHANTABILITY, TITLE, FITNESS FOR A PARTICULAR PURPOSE, PERFORMANCE, QUIET ENJOYMENT, AND NON-INFRINGEMENT, IN CONNECTION WITH THE PRODUCTS AND SERVICES AND YOUR USE OF THE PRODUCTS AND SERVICES AND OUR SITE. VOILA COMMUNITY HELP MAKES NO WARRANTIES OR REPRESENTATIONS ABOUT THE ACCURACY, CURRENCY, OR COMPLETENESS OF THE PRODUCTS, SERVICES, OUR SITE, OR THE CONTENT OF ANY SITES LINKED TO OUR SITE. THE PRODUCTS AND SERVICES ARE PROVIDED ON AN “AS IS” “AS AVAILABLE” BASIS. VOILA COMMUNITY HELP DOES NOT WARRANT THAT THE PRODUCTS OR SERVICES WILL BE SECURE, UNINTERRUPTED, OR ERROR-FREE. YOU ACKNOWLEDGE THAT, DUE TO THE NATURE OF THE INTERNET, TRANSMISSIONS TO AND FROM THE SERVICES MAY BE INTERCEPTED BY THIRD PARTIES. THE VOILA COMMUNITY HELP PARTIES DO NOT WARRANT, ENDORSE, GUARANTEE, OR ASSUME RESPONSIBILITY FOR ANY PRODUCT OR SERVICE ADVERTISED OR OFFERED BY A THIRD PARTY THROUGH THE SERVICES, AND THE VOILA COMMUNITY HELP PARTIES WILL NOT BE A PARTY TO OR IN ANY WAY BE RESPONSIBLE FOR MONITORING ANY TRANSACTION BETWEEN YOU AND THIRD-PARTY PROVIDERS OF PRODUCTS OR SERVICES.

20. Limitation of Liability
IN NO EVENT SHALL ANY OF THE VOILA COMMUNITY HELP PARTIES BE JOINTLY OR SEVERALLY LIABLE TO YOU FOR ANY DIRECT, INDIRECT, INCIDENTAL, EXEMPLARY, SPECIAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES WHATSOEVER RESULTING FROM ANY OF THE FOLLOWING: (I) ACT BEYOND VOILA COMMUNITY HELP’S CONTROL; (II)

ERRORS, MISTAKES, OR INACCURACIES OF THE PRODUCTS OR SERVICES; (III) LOSSES, PERSONAL INJURY, OR PROPERTY DAMAGE OF ANY NATURE WHATSOEVER, RESULTING FROM YOUR ACCESS TO AND USE OF VOILA COMMUNITY HELP'S PRODUCTS OR SERVICES; (IV) ANY UNAUTHORIZED ACCESS TO OR USE OF VOILA COMMUNITY HELP'S SECURE SERVERS AND/OR ANY AND ALL PERSONAL INFORMATION STORED THEREIN; (V) ANY INTERRUPTION OR CESSATION OF TRANSMISSION TO OR FROM THE PRODUCTS OR SERVICES; (VI) ANY BUGS, VIRUSES, TROJAN HORSES, OR THE LIKE, WHICH MAY BE TRANSMITTED TO OR THROUGH THE PRODUCTS OR SERVICES BY ANY THIRD PARTY; AND (VII) ANY LOSSES, PERSONAL INJURY, OR PROPERTY DAMAGE OF ANY NATURE WHATSOEVER RESULTING FROM YOUR USE OF ANY THIRD-PARTY CONTENT, PRODUCTS, OR SERVICES SHARED THROUGH OUR SERVICES; WHETHER BASED ON WARRANTY, CONTRACT, TORT, OR ANY OTHER LEGAL THEORY, AND WHETHER OR NOT VOILA COMMUNITY HELP, OR ANY OTHER PARTY, IS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE FOREGOING LIMITATION OF LIABILITY SHALL APPLY TO THE FULLEST EXTENT PERMITTED BY LAW IN THE APPLICABLE JURISDICTION. YOU SPECIFICALLY ACKNOWLEDGE THAT THE VOILA COMMUNITY HELP PARTIES SHALL NOT BE LIABLE FOR USER GENERATED CONTENT OR THE DEFAMATORY, OFFENSIVE, OR ILLEGAL CONDUCT OF ANY THIRD PARTY AND THAT THE RISK OF HARM OR DAMAGE FROM THE FOREGOING RESTS ENTIRELY WITH YOU.

21. Severability/Waiver/Construction

If a court of competent jurisdiction determines that any provision of this EULA is invalid or unenforceable for any reason, that provision shall be severed from this EULA (in that jurisdiction only) and the remainder of the EULA will continue in full force and effect. Delay or failure to enforce or insist on strict compliance with any of the provisions of this EULA will not constitute a waiver of that or any other provision or otherwise modify this EULA. Voila Community Help's waiver of any right related to this EULA must be expressed and in writing in order to be valid; any waiver by Voila Community Help on one occasion will not waive any other right, constitute a continuing waiver, or waive that right on any another occasion. You should consult with your attorney before agreeing to the terms of this EULA. Your agreement to this EULA constitutes your affirmation that you have consulted with, or have had the opportunity to consult with, your attorney regarding this EULA. Therefore, no rule of construction or interpretation that disfavors the drafting party will apply to interpretation of this EULA.

22. General Provisions

This EULA, the Privacy Policy, and any additional terms or policies for use of the Products or Services provided to you in writing by Voila Community Help (which terms and policies are hereby incorporated into this EULA by this reference), constitute the entire agreement between you and Voila Community Help with respect to the subject matter contained herein. Any action related to this EULA or the Privacy Policy, and any documents incorporated by reference herein, will be governed by, construed and enforced in accordance with the substantive and procedural laws of the Province of Ontario (without regard to its conflict of laws provisions), and to the extent controlling, to the federal laws of Canada. By using the Products or Services you are agreeing to the terms of this EULA, and in doing so, you acknowledge and agree that any disputes, actions, claims or causes of action arising out of or in connection with this EULA or the Privacy Policy, and any documents incorporated by reference herein, shall be subject to the

exclusive jurisdiction of The provincial courts situated in Canada. Voila Community Help reserves the right to initiate litigation in any other appropriate forum as needed. This EULA and the Privacy Policy, and all documents incorporated by reference herein, have been prepared and are to be interpreted in the English (Canadian) language. To the extent there is any conflict between the terms of this EULA and our Privacy Policy, one the one hand, and any additional terms or policies that are incorporated by reference herein, on the other hand, the terms of this EULA and our Privacy Policy are controlling. To the extent there is any conflict between the terms of this EULA and the terms of our Privacy Policy, the terms of our Privacy Policy are controlling.

23. Beta Services

Voila Community Help may, from time to time, offer access to services that are classified as a Beta version, which means we are testing and learning from versions that are pre-production and do not fall under our Voila Community Help Service Level Agreement. *Access to and use of Beta versions may be subject to additional agreements.* Voila Community Help makes no representations that a Beta version will ever be made generally available and reserves the right to discontinue or modify a Beta version at any time without notice. Beta versions are provided AS IS, may contain bugs, errors or other defects, and your use of a Beta version is at your sole risk.

24. Survival

The EULA remains effective for so long as your User Account remains active, or your Organization's subscription(s) remain active, whichever is longer. Upon expiration or termination of this EULA, the obligations which by their nature are intended to survive expiration or termination of the Agreement shall survive, including, without limitation, Sections 18 (Indemnification), 20 (Warranty Disclaimer), 21 (Limitation of Liability), 22 (Severability/Waiver/Construction), and 23 (General Provisions).

25. Voila Community Help Community Policies

Voila Community Help strives to provide a positive, stimulating and safe environment for encouraging learning through collaboration. We believe that almost all of our users will naturally contribute to promoting such an environment, but as a reminder, here are some guidelines (not intended to be comprehensive) to keep in mind.

25.1. No Bullying and/or Harassment - Voila Community Help allows users to speak freely on matters and people, but we strive to take action on reports of abusive, harassing, threatening, or defamatory behavior
directed at individuals. Repeatedly targeting users with unwanted friend requests or messages is a form of harassment. Sharing, posting, or transmitting any material or communication that is designed to provoke, harass, upset, embarrass, or antagonize anyone (including Voila Community Help staff or other users), especially trolling, bullying, or intimidating, is strictly prohibited within any Service of Voila Community Help;

25.2. Do not impersonate - Voila Community Help requests users use their real names and account identities when using the Services. Users are prohibited from publishing the personal information of others without their consent. Claiming to be another person, creating a false presence for an organization or person, or creating multiple accounts undermines community and violates Voila Community Help's

EULA.

25.3 No Hateful Speech - Voila Community Help does not permit use of the Services to disseminate hateful speech or to incite violence of any kind. While we encourage you to challenge ideas, institutions, events, and practices, Voila Community Help does not permit individuals or groups to use the Services to attack others based on their race, ethnicity, national origin, religion, sex, gender, sexual orientation, familial status, disability or medical condition, or other protected class.

25.4. Graphic Content - Graphic images, information verbal or visual shared for sadistic effect or to celebrate or glorify violence will not be tolerated on our Services.

25.5. Nudity - Voila Community Help has a strict policy against the sharing of pornographic content and any explicitly sexual content. We also impose limitations on the display of nudity or implied sexual content.

25.6. Intellectual Property - Before sharing content on Voila Community Help, please be sure you have the right to do so. We ask that you respect copyrights, trademarks, and other legal rights including, but not limited to, not conducting copyright infringement, trademark infringement, defamation, invasion of privacy, identity theft, hacking, stalking, fraud and the distribution of counterfeit software.

25.7. Regulated Goods - It is not permitted to complete transactions involving goods or services which violate any of the terms of this EULA, our Privacy Policy, or any other agreement you have with, or policy of, Voila Community Help. It is not permitted to complete transactions involving goods or services which are illegal or are regulated goods including but not limited to drugs, firearms, and human/animal anatomy or blood, on our platform.

25.8 Phishing and Spam - We take the safety of our users seriously and work to prevent attempts to compromise their privacy or security. We also ask that you respect our other users by not contacting them for commercial purposes without their consent.

26. Guidelines Regarding Voila Community Help's MetaLingo campus/website application
Voila Community Help's MetaLingo Campus is a virtual world offered to children 2-15 years of age for educational purposes and is subject to these guidelines, in addition to all other the terms in this EULA as set forth above; provided, however, that these guidelines shall control.

26.1. ***Prior Approval for large student numbers****:* If you (including any organization to which you belong), wish to hold a session in the MetaLingo involving a group size exceeding the number of simultaneous users associated with your subscription, OR if you do not have a subscription with Voila Community Help and wish to hold a session involving more than 5 users, you must first seek and obtain prior written approval for such event from Voila Community Help (and Voila Community Help shall have sole discretion as to whether to grant such approval).

26.2. ***Strict Adherence to Community Policies****:* Voila Community Help reserves the right to suspend or terminate access to anyone to the MetaLingo campus, or any part or scene of the MetaLingo Campus, at

any time, for failure to adhere to the Community Policies at Section 26, or any terms in these guidelines or this EULA, or in the event such access overburdens Voila Community Help's services (including staff or technical resources), at Voila Community Help's sole discretion.

26.3. ***Promotion of Events (e.g., via Social Media) for MetaLingo****:* Voila Community Help appreciates publicity from our customers and users, and we always strive to provide an outstanding experience. To this end, because Voila Community Help is an educational platform and requires adequate levels of Voila Community Help resources to support, you agree that you will seek prior written approval from Voila Community Help before promoting any events on our MetaLingo campus in any media (including online social media), and you agree to cooperate with Voila Community Help at our request to the extent we require such promotion to include information regarding limitations/restrictions and/or reference to our EULA, Terms of Use, or these guidelines.

[*END OF Voila Community Help END-USER LICENSE AGREEMENT*]